

David Magalhães

DATA ANALYST — FINTECH

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SKILLS

Languages: SQL Server, BigQuery, DAX, C/C++, Python

Data Visualization: PowerBI, Tableau, Looker

Tools: Excel, PowerQuery, AppSheets, Git, GitHub, Visual Studio Code

FinTech: Disputes, Fraud Analysis, Payments, Card Schemes Regulations

Project Management: Agile (Scrum), Trello, Jira, Miro

WORK EXPERIENCE

DISPUTES ANALYST

09 2017 – 12 2023

FARFETCH

6 years 3 months

- Leveraged SQL to query complex payment, fraud, orders, and delivery datasets, identifying critical trends and optimizing compliance workflows
- Designed and built dynamic dashboards in Looker, showcasing key performance indicators such as chargeback rates, win rates, and dispute volume, directly contributing to a reduction in dispute losses.
- Developed and implemented an Appsheets application to efficiently manage chargeback disputes across various providers, reducing manual effort by 25%.
- Collaborated with acquirers to optimize compelling evidence processes, ensuring adherence to evolving card scheme regulations.
- Provided valuable feedback to enhance fraud software solutions, improving detection and prevention capabilities.
- Directed task distribution and skillfully managed escalations to ensure timely resolution of complex issues.

AML/KYC ANALYST

06 2014 – 05 2016

WESTERN UNION

1 year 11 months

- Transaction Monitoring
- Money Laundering Analysis
- PEP & Sanctions screening

EDUCATION

FULL STACK DEVELOPER IN C/C++ @ 42 Porto

04-2025 – Current

DATA ANALYTICS & BIG DATA @ Universidade Europeia

11-2023 – 07-2024

BUSINESS MANAGEMENT @ ISMAI

09-2010 – 06-2014